



Press release on the 2026-2027 school uniform

Uniform orders are made online www.asdpromo.com, in the **SCHOOL UNIFORM** section.

The online ordering platform is simple and easy to use. Size charts for each of the garments offered are available and have been simplified. Please note that there are junior and adult sizes in the choices.

Payments can be made by Interac e-Transfer or credit card.

It is very important to verify your order before completing your payment. Addresses with apartments, the apartment number must be entered after your address and you must also provide your entry code if applicable. We accept exchanges and refunds, as long as the clothes have not been worn or washed, but you are responsible for returning them to the company. You can follow the return and exchange procedure on the school uniform platform.

At checkout, you will have the choice between delivering your order to your home or workplace. In order to prevent some inconveniences, it is strongly recommended to place your order **before June 15th**. This way, you will have your order in advance and if there are any exchanges to be made, you can make them before the start of the school year.

Options for exchanging ordered garments

There are two options for exchanges:

- **Option 1:** We will be present on **Tuesday, August 18, from 3:00 p.m. to 6:00 p.m.**, at **Terre-des-Jeunes School**. It is essential to follow the procedure, which you will find on the platform, **school uniform, Return/Exchange**. You will need to email your completed form to info@asdpromo.com within two weeks of receiving your order. This is the only way we will be able to make the exchange on site on August 18. **If you did not have the chance to send the form by email, within two weeks, you will be able to come to the school that same day. You will need to have the completed form with your exchange.** Then we will leave with your order and the form. The exchange will be made to the company and delivered to the school, to your child's attention, within two weeks.
- **Option 2:** Perform the exchange according to the usual procedure, by courier. You must follow the Return/Exchange procedure that you will find on the same platform, www.asdpromo.com, **SCHOOL UNIFORM, Terre-des-Jeunes school, Return/Exchange**. The procedure must be done, at most, two weeks after receiving your order in order to receive your exchange in time for the start of the school year. Also calculate two weeks of delays. It is therefore important to place your order before June 15th.

Important dates for orders from May 1st

- **By ordering by July 6**, you will be able to choose the option of delivery to the school directly. This way, you can save the transport costs. You will have to go to **Terre-des-Jeunes school on Tuesday, August 18**. You can pick up your order **between 15:00 and 18:00**. If you can't pick up your order yourself, you can send a person of your choice, family, friend, neighbor and with the copy of the order, we will give it to him.

Concerning the **delivery dates to your home or workplace**, we'll proceed in stages.

First stage, orders placed from May 1st to June 15th, will be delivered between July 9th and July 17th.

Second stage, orders placed from June 16 to July 12 will be delivered between August 6 and August 14

Third stage, orders placed after July 12 will be delivered after September 7.

As of October 5, deliveries will resume on a regular basis, 4 to 10 business days, following your order.

Delivery service

Canada Post is our courier service this year. An email is sent to you when your order leaves the company with a tracking number. You will therefore be able to track your package directly online. If the package is too large to fit in one of the compartments of your mailbox, the Canada Post driver will not leave your order at the doorstep if you are not present. They will leave it at a distribution center near your address. A card with the information will be in your mailbox. We don't want your order to be misplaced or stolen and this way we will avoid any inconvenience. We do not refund orders that have been stolen.

ASD thanks you

Do not hesitate to contact our customer service if you have any questions or need assistance at 450-632-6445 or by email: info@asdpromo.com